



17 June 2024

Dear Parents and Caregivers,

Last year we identified that we needed to review our school app and provide you with a solution that brings together our school-related information in one place. After careful research we have chosen **Hero** as our new school student management system.

Hero allows us to customise an online environment that lets our teachers, students, and families ***view and share content anytime, anywhere on any device***. The software is secure and easy to use.

With Hero, you can:

- read school notices sent to the class or groups your child is part of
- See what learning has occurred in class
- respond to school notices such as surveys and trip permission requests
- view a school calendar of events and view school term date
- notify the school if your child is absent or late
- navigate to the school website and Facebook page
- select how you wish to receive notifications.

Hero has a number of other features that we plan to introduce in the future. We want to move as quickly as we can to Hero so we aren't duplicating our communications. However we understand that it may take some time for all families to get set up. Because of this we will continue to email you school notifications through to **Friday 27 September (end of Term 3)**. After this time all school communication will move to Hero.

#### **How to access Hero**

**To download the app:** scan the QR code (top right) or search 'Hero by linc-ed' in the app store.

**To access from a desktop:** go to [app.linc-ed.com](https://app.linc-ed.com)

Follow the instructions in this video - [Logging into Hero](#) – which walks you through setting your password and logging in for the first time. We recommend that you also bookmark the Hero login page for easy access.

If you need any help with accessing or using Hero, please email [office@kwns.school.nz](mailto:office@kwns.school.nz)

Ngā mihi nui

Simon Flockton  
**Tumuaki | PRINCIPAL**